



Meeting Date: 11/9/2016  
From (Dept): Police  
Signature: Mike McQuaig  
Department Director  
Approved for [Signature]  
Agenda: \_\_\_\_\_  
City Manager

**Official Use Only**  
Reviewed by  
City Attorney: \_\_\_\_\_  
Council Action: \_\_\_\_\_  
Date: \_\_\_\_\_

**SUBJECT:** Police Dept. Computer Network Support

**Request For Approval:**

**SUMMARY EXPLANATION & BACKGROUND:**

Artemis has been our network provider at a cost of \$14,800.00 a year. If they need to physically come to our department to fix a problem, they charge us travel time from Melbourne, Fl. Lonnie and I have been in contact with an Ocala based network provider (Brattix) who can provide the same service for \$12,000.00 per year with travel time from Ocala if needed. A savings of \$2,800.00 plus faster response time will be realized.

**FISCAL INFORMATION:** Artemis \$14,000.00 a year Brattix \$12,000.00 a year

**RECOMMENDED ACTION:** Authorize Mayor to sign a service agreement with Brattix through 09/30/2017.

Initiated by:

**From:** Mary Edmundson  
**To:** [Loretta Barton](#)  
**Subject:** FW: Managed Services quote for City of Dunnellon Police Department  
**Date:** Friday, November 04, 2016 8:47:37 AM

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Please see below copy of the contract w/ Brattix.

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**From:** Brendan K. Anthony [<mailto:banthony@brattix.com>]  
**Sent:** Friday, September 30, 2016 12:47 PM  
**To:** Mary Edmundson; Mike McQuaig  
**Cc:** Lonnie Smith ([Lonnie6@gmail.com](mailto:Lonnie6@gmail.com))  
**Subject:** Managed Services quote for City of Dunnellon Police Department

Hi Mary, Chief,

Here is the revised quote that I think should fit your needs.

Here are the key points:

- Includes 15 hours of pre-paid labor per month at 25% off standard rates
- Contract overages will be billed at standard rates
- No trips charges except for contract overage trips

I believe this should be very similar to what you are used to, but if not, or if you have any questions or concerns, please feel free to give me a ring: 352-208-8850.

[Managed Services quote for City of Dunnellon Police Department](#)

Cheers,

## **Brendan K. Anthony**

Brattix, Inc. | Systems Administrator  
3101 SW 34th Ave, Suite 905-275 | Ocala, FL 34474  
T: 352.861.6400 x 121 | M: 352.208.8850 | F: 610.822.6400  
[banthony@brattix.com](mailto:banthony@brattix.com) | [www.brattix.com](http://www.brattix.com)



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# BRATTIX

I.T. SUPPORT SERVICES

## Quote

Quote Number: 375

Payment Terms: Net 14 Days  
Expiration Date: 11/30/2016

### Quote Prepared For

**Mary Edmundson**  
**Dunnellon Police Department**  
12014 S. Williams St.  
Dunnellon, FL 34432  
United States  
Phone:352-465-8510  
medmundson@dunnellonpd.org

### Quote Prepared By

**Brendan K Anthony**  
**Brattix, Inc.**  
3101 SW 34th St, STE 905-275  
Ocala, FL 34474  
United States  
Phone:352-861-6400  
Fax:610-822-6400  
[banthony@brattix.com](mailto:banthony@brattix.com)

Item#	Quantity	Item	Unit Price	Adjusted Unit Price	Extended Price
<b>One-Time Items</b>					
1)	15	Service Technician Monthly block of pre-paid labor	\$60.00	\$60.00	\$900.00
		Labor will be billed against the block at the following rates:			
		- Normal hours: \$60			
		- After hours/Saturday: \$80			
		- Sunday/Holidays: \$100			
		Contract overages will be billed at the following rates:			
		- Normal hours: \$80			
		- After hours/Saturday: \$100			
		- Sunday/Holidays: \$120			
		- Unused block hours expire at end of month			
		- No trip charges (except for during contract overages)			
		- Includes managed antivirus and remediation for desktops/servers			
		- Includes patch management of desktops/servers			
			<b>One-Time Total</b>		<b>\$900.00</b>
Note: all trips charges waived for first 3 months				<b>Subtotal</b>	<b>\$900.00</b>
				<b>Total Taxes</b>	<b>\$0.00</b>
				<b>Total</b>	<b>\$900.00</b>

Authorizing Signature \_\_\_\_\_

Date \_\_\_\_\_

Interest Charges on Past Due Accounts and Collection Costs Overdue amounts shall be subject to a monthly finance charge. In addition, customer shall reimburse all costs and expenses for attorney's fees incurred in collecting any amounts past due. Additional training or Professional Services can be provided at our standard rates.